

## Who can I speak to if I have further questions about Restorative Justice?

We have a Restorative Justice worker in every team and they can be contacted on the following numbers:

Basildon: **03330 138938**

Chelmsford: **03330 138932**

Colchester: **03330 139943**

Harlow: **03330 138943**

If you feel that your questions have not been answered then please contact the Restorative Justice Manager on the following number :  
**03330 139747**

We are committed to working with young people, their families and victims of crime fairly and equally.

Throughout our work we aim to find ways to deal with issues that could unfairly disadvantage victims, young people or their families.

There may be a time when you want to discuss a problem or feel that the way in which you have been dealt with is unfair.

Most complaints can be made directly through your Restorative Justice worker. If the matter cannot be resolved in this way, or you would prefer to discuss the matter with the Restorative Justice Manager please use the contact information provided.

# Restorative Justice

“A chance  
to explain”

This information is issued by  
**Essex County Council,**  
**Essex Youth Offending Services**  
You can contact us in the following ways:

By email:  
[yot.essexhq@essex.gov.uk](mailto:yot.essexhq@essex.gov.uk)

Visit our website:  
[www.essex.gov.uk](http://www.essex.gov.uk)

By post:  
**Essex Youth Offending Services**  
**Suite 4, Empire House**  
**Victoria Road**  
**Chelmsford CM1 1PA**

Read our online magazine at  
[essex.gov.uk/youressex](http://essex.gov.uk/youressex)

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Essex County Council



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## Who are we?

Essex Youth Offending Service is made up of several different agencies such as Education, Police, Probation, Health and Social Care. Our aim is to prevent offending and re-offending by children and young people.

As a service we work closely with young people, their families and victims of crime.

## What is Restorative Justice?

The idea of Restorative Justice is to make things better and resolve conflict.

Restorative Justice helps young people to face the consequences of their actions, understand the way their behaviour has affected others and be more understanding of each other.

## How can you be involved?

There are a number of ways in which you could become involved.

These could include:

- Having the opportunity to hear how your actions have impacted on others
- For you to give an explanation or apology face to face or in writing
- The chance to make things better and find a positive way forward

The Restorative Justice worker will help you throughout, making sure that this is suitable for everyone involved. Restorative Justice is entirely voluntary, if you do not wish to take part, no one will make you.

## Who benefits?

Restorative Justice can benefit victims, young people and the community.

- It gives victims a voice and can reduce the fear of crime and anti-social behaviour
- It helps young people take responsibility for their actions
- It gives young people the chance to make things better
- Most people who take part in some form of Restorative Justice find it helpful and are happy with the outcome
- Research has shown that it can also reduce re-offending